Early Support Program New Early Alert System



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The Early Support Program (ESP) is a collaboration between faculty, counselors, ESP staff, and Student Support Services and is geared towards identifying and providing support services to students facing academic, financial, and/or personal challenges.



- The Early Alert (referral) system is designed for faculty to refer students to the Early Support Program
- As a retention practice, the referral process is meant to identify students who would benefit from Hartnell College resources
- The Early Support Program has developed interventions and resources to support student success



- Faculty identify students who would benefit from additional resources in order to be successful in their class
- Faculty complete the Early Alert form and identify the barriers the student might be experiencing
- The "referral" is sent directly to the Early Support Program team to follow up with the student



- Attendance Concern
- In Danger of Failing
- Late Assignments
- Low Quiz/Test Score
- Missing Assignment
- Other comments and feedback



- Early Support Program team contacts students via email and phone
- Student meets with Early Support Program
- Refer (Warm handoff) students to appropriate resources such as Panther Learning Lab, Counseling, Financial Aid etc.
- Discuss time management and study strategies for your specific course
- Discuss barriers to their success and potential strategies

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Refer a Student to ESP

HOME > STUDENTS SERVICES AND SUPPORT PROGRAMS > STUDENT SUPPORT PROGRAMS > EARLY SUPPORT PROGRAM (ESP) > REFER A STUDENT TO ESP

Academic Probation

Refer a Student to ESP

Schedule an Appointment

Early Support Program (ESP)

Early Support Program Referral - Faculty

This form generates a referral for a student in your course that can benefit from a proactive Early Support Progam intervention.

Please provide information below. You may also refer students by emailing esp@hartnell.edu

* Required

Early Alert Referral Form

Student Information		
Student ID	Student Name	Search
Phone	Email	
Instructor / Course Information		
Course Number	✓ Instructor	
Course Title	Section Number	

Below is a list of concerns that may be inhibiting the student's success. Please select as many reasons as apply. The student will be notified that you are concerned about their academic performance and they will be contacted by the service areas that best match your concerns.

Academic Concerns		Referring Faculty	
Reasons for Poor Academic Performance (select all that apply)		Meet with me during office hours or by appointment	
Excessive Absences (2 or more) Habitual Tardiness Low test/ quiz performance Submission of poor-quality assignments Behavioral Concerns	Career Counseling Missed tests/ quizzes/ major assignments Student may benefit from EOPS Services Poor performance on course content	Student Services Counseling EOPS Transfer Center Admissions & Records	DSPS Financial Aid TRIO
Reasons for Poor Academic F Study Skills Test-taking skills	erformance (select all that apply)	Tutoring / Supplemental	Instruction Tutoring
Personal Concerns Reasons for Poor Academic Performance (select all that apply) Work outside college conflicts with academic		Student Health Services	Student Health Center
performance Difficulty Adjusting Student may benefit from DSPS Services	 Financial Concerns Drastic changes in appearance 	Library Math Lab Assessment	
Enrollment Concerns		Assessment	
Student has never attended my class Student may not be challenged by course content Student needs to take an assessment test	Student stopped attending, but did not drop Student should transfer to another section		

Available on the ESP website.



- Request a virtual class presentation
- Include ESP and Panther Learning Lab information in your syllabus and Canvas page
- Share resources with students
- Identify students early if they are struggling
- Encourage peer-to-peer collaboration



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